



Password Help

A generic password will be provided on your next bill which allows you to set up a secure password and customer profile. The password will be located in the upper left hand corner of your bill. A password cannot be obtained by contacting customer support.



City Of New Bern - Payments
P.O. Box 63005
Charlotte, NC 28263
☎ 252-639-2750, 8 am to 5pm
www.newbern-nc.org
Access statements online
Your online password is 000052383005

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HARGES SUMMARY	Service	Current	Prior
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